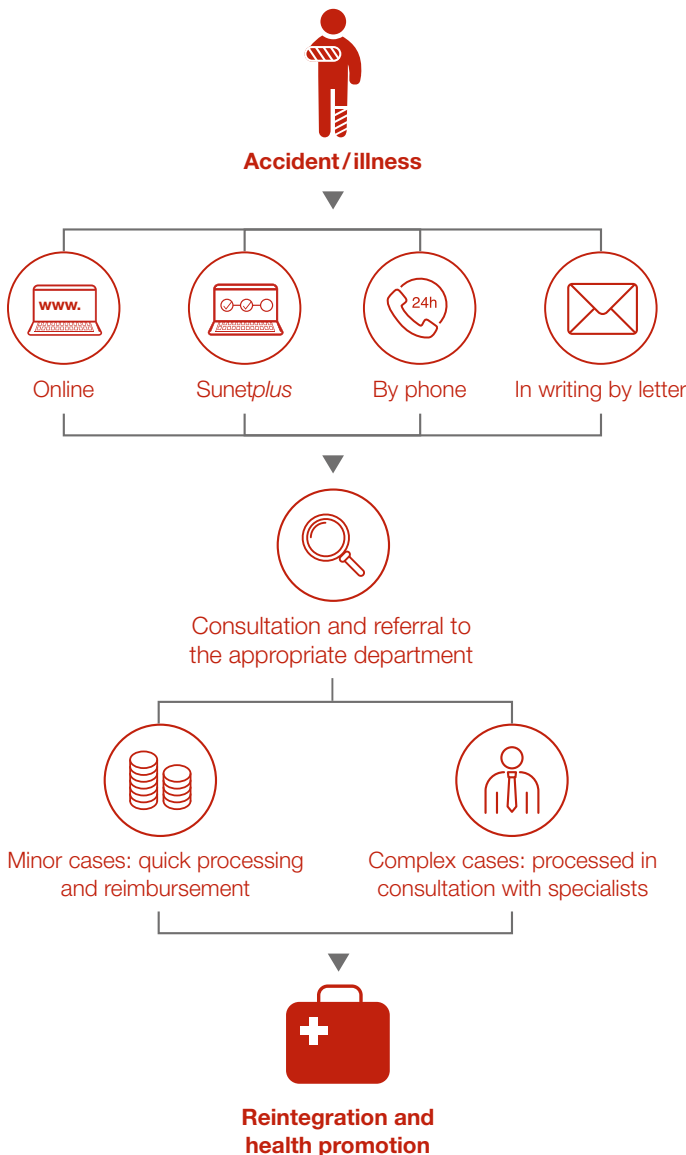


## Our service in the event of accident or illness – simple, fast and far-sighted

Has one of your employees had an accident? Is one of your staff members temporarily unable to work due to illness? That's where we come in. We ensure the efficient compensation of their absences and enable them to concentrate fully on recuperating and returning to work.



### Reporting accidents/illnesses

Make accident and illness claims as soon as possible. We recommend doing this electronically via our customer software *Sunetplus* or [generalich.healthclaims](http://generalich.healthclaims).

### Generali services

We guarantee fast and professional reimbursement for minor cases. For longer absences or if more complex questions arise, a team of qualified experts is on hand to proactively deal with the case in four languages. A team of claims inspectors can visit the injured or ill staff member to find individual solutions, while a case manager can be assigned to assist with their speedy reintegration into the workforce.

### Prevention and health promotion

By working closely with our specialists, we are able to offer you optimal consulting in terms of prevention of illness and accidents. We also help you improve your absence management and can deliver customised claims experience statistics. Don't hesitate to ask us about it.

#### Strong customer software *Sunetplus* and *BBTPrenet*

Transfer all of your documents to us via *Sunetplus*, keep an overview of ongoing cases, manage absences and generate statistics, graphs and analyses. Prefer to keep things even simpler? Simply ask for our *BBTPrenet* tool. Employees can use it to report accidents and illnesses, which the HR department needs only to add to and confirm.

We're there for you on our hotline around the clock:

**0800 881 882**